

## Stockton Properties Satisfaction with older persons services

	2012	2013
How satisfied are you with the daily contact you receive?	77.8	82.1
How satisfied are you with the weekly visit you receive?	68.2	78.6
How satisfied are you with any assistance you have received from the Scheme Manager?	82.6	89.3
How satisfied are you with the overall service you have received from the Scheme Manager?	82.6	92.9
How satisfied are you with any assistance you have received from the mobile warden service?	76.2	76.9
How satisfied are you with any assistance you have received from the Control Room over the intercom?	78.9	79.2
How satisfied are you with the social activities within your scheme?	52.6	66.7

